Before Your Test

REGISTER FOR YOUR TEST  
(Choose A or B)

A  
PRE-REGISTER  
(NOTE: This option is encouraged to REDUCE wait time.)

Step 1: Visit https://mako.exchange/scheduler/registration/?location=19. 
Or scan this QR code with your smartphone.  
Step 2: Complete the registration form.  
Note: Double check the spelling of your name and your date of birth.  
This information must be exactly correct to receive your results.  
Step 3: Upon completing the form you will receive an email with a Booking ID number.  
Show this number to the site attendant in order to proceed with your test.

B  
REGISTER-ON-SITE  
(NOTE: This option will INCREASE your wait time.)

Step 1: Provide a copy of your ID with Name, Date of Birth, and address to the site attendant. 
Additional information including phone number, email, etc. will be required.  
Step 2: The site attendant will complete the registration site form on-site.

After Your Test

Four-Day Test Turnaround

| Samples are transported to lab via FedEx or Courier Service | Two days are required for the lab to process your sample | One day is needed to generate and upload your results |
| 1 to 2 DAYS | 1 to 2 DAYS | 1 DAY |

If you have not received your test results within four days of collection, please call MAKO.

NOTE: Please do not call the lab unless four full days have passed.

How to Access Your Results

(Results available after four days.)

Text: “MAKO” to 66349, or scan this QR code, or visit https://mako.luminatehealth.com

If you have problems accessing your results, for fastest service please submit a support ticket via the website below:  
https://mako.luminatehealth.com/common/signup

Results will be available after FOUR DAYS.