

Retail Food Establishment COVID-19 Info & Quick Reference Guide

What is El Paso County's current COVID-19 info and dial status?

- [COVID-19 Dial Framework and Metrics](#)
- [Public Health Orders & El Paso County specific health order and mitigation plans](#)
- [Explanation of the Dial Framework and what it means for capacity](#)

How can I help prevent a potential COVID-19 outbreak?

- [Proper mask usage of customers](#)
 - [Mask use FAQs](#)
 - Proper signs posted at entrances
 - Have alternative options for people who refuse to wear a mask and for vulnerable individuals (special hours, seating assistance, curbside delivery, outdoor seating)
- [Proper mask usage of employees](#)
- [Current indoor capacity limits are met](#)
- [Outdoor seating requirements are met](#)
 - [Expanded outdoor seating application](#)
- [Employee health screening protocols are in place](#)
 - [Outbreak protocols are in place](#)
- [Proper cleaning and disinfecting protocols are in place](#)
 - [EPA approved disinfectants](#)
 - Bar games can only be used if they are properly cleaned and disinfected between parties
- [Measures to prevent mingling of parties are in place](#)
 - Implement a reservation system that notifies guests when their table is ready
 - No dance floors
 - Performers, including karaoke, must remain a minimum of 25 feet from patrons
- [Touch free measures are in place](#)
 - QR codes rather than menus
 - Single use items and condiments upon request
- Protocols for increased hygienic practices
 - Increased supervision and education of staff on when and how to properly wash hands
 - Hand sanitizer stations for guests and employees
 - Additional training on proper glove use and handling of ready-to-eat foods
- Establish a COVID-19 Communication Coordinator
 - Designate a person each shift to be knowledgeable of the facility's Safety Plan

How do I handle an outbreak in my facility?

- [Reporting, Mitigating, and Preventing outbreaks](#)
- Fill out [Outbreak Report Form](#)
- [Contact tracing](#)
- [Proper cleaning and disinfecting protocols are being followed](#)
- [Quarantine and isolation protocols](#)
- [Where to get tested](#)

How can I apply for Expanded Outdoor Seating?

- [Expanded outdoor seating application](#)
- [Colorado Springs Outdoor Seating Requirements](#)

Where can I find resources for business relief and financial aid?

- [Small Acts, Big Impacts Campaign](#)
- [Bundle Up for Small Businesses!](#)
- [El Paso County's Chamber of Commerce resources](#)
- [Winter outdoor grant program](#)
- [Information on sick pay leave for employees](#)