

Retail Food Establishment COVID-19 Info & Quick Reference Guide

What is El Paso County's current COVID-19 info and dial status?

- [COVID-19 Dial Framework and Metrics](#)
- [Public Health Orders & El Paso County specific health order and mitigation plans](#)
- [Explanation of the Dial Framework and what it means for capacity](#)

How can I help prevent a potential COVID-19 outbreak?

- [Proper mask usage of customers](#)
 - [Mask use FAQs](#)
 - Proper signs posted at entrances
 - Have alternative options for people who refuse to wear a mask and for vulnerable individuals (special hours, seating assistance, curbside delivery, outdoor seating)
- [Proper mask usage of employees](#)
- [Current indoor capacity limits are met](#)
- [Outdoor seating requirements are met](#)
 - [Expanded outdoor seating application](#)
 - An outdoor structure is defined as any of the following:
 - 2 non-adjacent sides open enough to provide air flow through space
 - 2 adjacent walls closed and 2 adjacent sides open *without* a roof
 - Ceilings, roofs, umbrellas, or canopies with no walls
 - Single party structures that allow for ventilation between uses (e.g., igloos or bubbles)
 - At what point does a temporary structure disrupt or confine natural ventilation such that the structure no longer has the outdoor air circulation described above, examples include:
 - A structure with a roof, three “closed” sides, or walls, and one “open” side is considered indoor setting. This structure would have limited air flow and the virus particles would remain concentrated, particularly for people furthest away from the “open” side of the structure.
 - A structure with a roof, two non-adjacent “closed” walls, and two non-adjacent “open” sides, like a tunnel, is considered an outdoor setting. This space has much higher levels of natural ventilation than an indoor space, allowing the virus to disperse and move out of the space more rapidly.
- [Employee health screening protocols are in place](#)
 - [Outbreak protocols are in place](#)
- [Proper cleaning and disinfecting protocols are in place](#)
 - [EPA approved disinfectants](#)
 - Bar games can only be used if they are properly cleaned and disinfected between parties
- [Measures to prevent mingling of parties are in place](#)

- Implement a reservation system that notifies guests when their table is ready
- No dance floors
- Performers, including karaoke, must remain a minimum of 25 feet from patrons
- [Touch free measures are in place](#)
 - QR codes rather than menus
 - Single use items and condiments upon request
- Protocols for increased hygienic practices
 - Increased supervision and education of staff on when and how to properly wash hands
 - Hand sanitizer stations for guests and employees
 - Additional training on proper glove use and handling of ready-to-eat foods
- Establish a COVID-19 Communication Coordinator
 - Designate a person each shift to be knowledgeable of the facility's Safety Plan

How do I handle an outbreak in my facility?

- [Reporting, Mitigating, and Preventing outbreaks](#)
- Fill out [Outbreak Report Form](#)
- [Contact tracing](#)
- [Proper cleaning and disinfecting protocols are being followed](#)
- [Quarantine and isolation protocols](#)
- [Where to get tested](#)

How can I apply for Expanded Outdoor Seating?

- [Expanded outdoor seating application](#)
- [Colorado Springs Outdoor Seating Requirements](#)

Where can I find resources for business relief and financial aid?

- [Small Acts, Big Impacts Campaign](#)
- [Colorado Restaurant Association Coronavirus Resources](#)
- [Bundle Up for Small Businesses!](#)
- [Winter Outdoor Workshop Design Concepts](#)
- [El Paso County's Chamber of Commerce resources](#)
- [Winter outdoor grant program](#)
- [Information on sick pay leave for employees](#)